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ANNUAL REPORT 2016

Message from Board President

Dear Friends,

Hope's Front Door's (HFD) primary mission, since September 2000, has been to address the immediate needs of our neighbors in DuPage County who are experiencing financial and health issues and who lack sufficient resources to provide for themselves. We serve clients from six community areas (Darien, Downers Grove, Lisle, Westmont, Willowbrook and Woodridge) and PADS clients. HFD provides those small but necessary things - food, gas, medicine, dental assistance, referrals to other area helping agencies, and more, that make a big difference to people struggling to survive joblessness, health crises, homelessness or hard times.

While we will continue to provide needed food and transportation vouchers, we are expanding and enhancing our self-sufficiency programs. By engaging, educating and empowering, we work with clients toward their success in our Pathway's to Employment, Banking Assistance, and Health and Wellness programs. Our goal is to end their cycle of poverty by giving them the education and resources to help themselves.

Thank you!

Adrienne Colvert

A large yellow triangle pointing to the right, overlapping with the text 'Thank you!' and the signature 'Adrienne Colvert'. It is part of a decorative graphic at the bottom of the page.

ENGAGE. EDUCATE. EMPOWER

Hope's Front Door's primary goals are to address the immediate needs of our neighbors experiencing financial and health crises and then connects them with information and solutions to make long-lasting changes. To fulfill our mission we have four programs: Immediate Assistance, Health & Wellness, Pathways to Employment, and Banking Assistance.

In,2016, we expanded our voucher assistance to those living outside our traditional service area, but living in DuPage County, if residents present a referral from a case manager from a partner human service agency. Pathways to Employment is open to all residents of DuPage County with need of a referral. Lastly, the Banking Assistance Program is also available to DuPage residents out of our traditional service area with a referral from a partner agency.

Hope's Front Door (HFD) in 2016 provided assistance to over 5100 adults and children within DuPage County with 412 new clients.

HFD PROGRAM

WHAT IT PROVIDES

OUTCOMES

Immediate Assistance (IAP)

Clients experiencing financial crisis make tough decisions on how to spend limited dollars. IAP provides food meal vouchers, transportation and referral assistance. Vouchers ensure access to nutritious food and access to transportation for job seekers, to keep employment and doctor's appointments or specialized treatment (e.g. chemotherapy, dialysis etc.,)

To help clients work towards long-term solutions, referrals are given to employment, financial, food, health, housing, mental health, and personal items.

\$ 21,134 Food Vouchers
 \$ 32,510 Gas Vouchers
 \$ 6,291 Transportation (Bus & Train)
 \$ 1,800 Clothing/Household (Goodwill Certificate)
 1570 Referrals Provided:
 400 Employment Services
 365 Food Resources
 230 Financial (Rent, Utilities, Car Repair)
 25 Health
 42 Housing Related
 508 Other

Health & Wellness Program (HWP)

Clients are often uninsured or underinsured. HWP addresses needs such as prescriptions, medical supplies, emergency dental care (palliative and emergency services), emergency housing for medical purposes, eye exams/eyeglasses.

\$8,175 Oral Healthcare
 \$7,151 Prescriptions
 \$10,016 Vision Care
 \$884 Medical Supplies
 \$1916 Other (Transportation to Medical Appointments, Food)

Pathways to Employment PTE

PTE provides assistance with interviewing techniques, resume writing, job coaching, and job search strategies using area college career advisors and human resource professionals. HFD hosts recruitment events open to DuPage County residents where local businesses interview and hire. A weekly job list is provided to over 2600 people and non-profit organizations in DuPage County. Essential items required for job seeking and new jobs including interview clothes, work boots and transportation vouchers are often available.

42 Recruitment Events
 133 Clients Participants in Recruitment Event
 59 Job Coaching Sessions
 47 Client Visits for Coaching Sessions
 2600 Recipients of the Weekly Job List

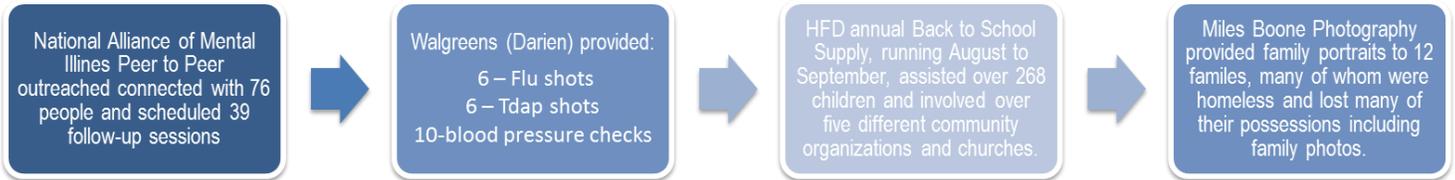
Banking Assistance Program (BAP)

BAP provides financial literacy education, broken into two phases, teaching healthy saving habits and assistance meeting financial goals. The first has clients meet for at least six one-on-one sessions with counselors from local banks. Those sessions include setting up a budget and receiving a free credit report analysis. Clients receive a basic financial understanding of earning, spending, credit building and borrowing plus saving. Clients can also participate in the **Second Chance Saving Program** which provides incentives for saving each month. After completing the basic program clients are eligible to participate in **Second Chance Checking** and credit repair/building loan programs.

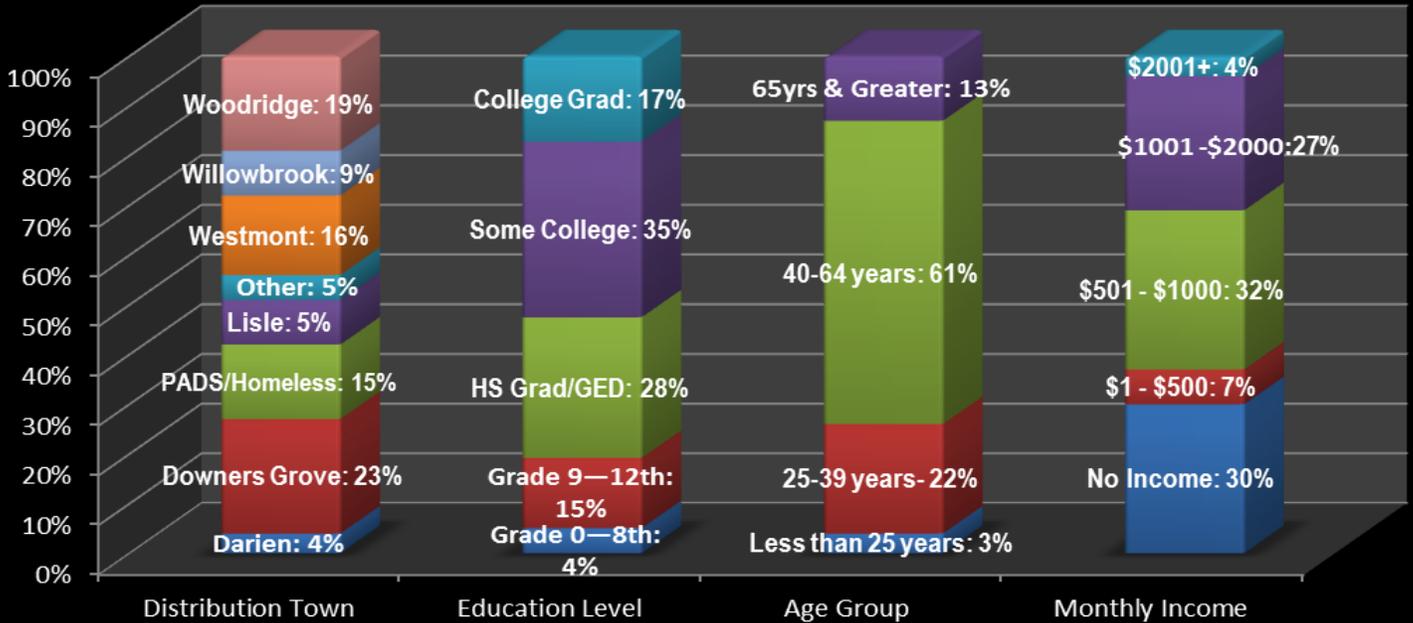
53 Client Visits (62 with Spouses/Partners)
 92 Client Visits
 12 New Savings Accounts Opened
 11 Savings Grants Awarded
 4 New Checking Accounts Opened

ENGAGE. EDUCATE. EMPOWER

Community members, local businesses and non-profit agencies complete a circle of HFD community partners.
 Thank you for your generosity of time and funding to serve our community!



CLIENT DEMOGRAPHICS



2016 INCOME: \$218,909

2016 EXPENSES: \$201,364

